



## Clinical Laboratories West Virginia University Hospitals

## **Resident Orientation**

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> > **Revised June 2018**

### Residents are IMPORTANT in Laboratory Testing Process



### What were you taught about Lab Medicine in medical school?

## **Clinical Laboratories @ WVUH**

### 24/7

Level 3 Ruby (Clin Labs) & Level 2 HSC (Pathology) Staffed by supervisors, technologists, etc.

- Chemistry: Dr. Tacker
- Hematology & Coagulation: Dr. Esan
- Microbiology: Dr. LaSala
- Molecular Diagnostics: Dr. Smolkin
- Cytogenetics: Dr. Sasi
- Blood Bank: Dr. Shmookler
- Surgical Pathology: Dr. Vos
- Cytology: Dr. Flanagan
- Forensic Pathology: Dr. DelTondo

# Problems are brought to supervisors & pathologists!

## **Regulatory Concerns**

- Lab practice strictly regulated by federal (CMS, FDA) and other organizations (JC, CAP, AABB)
   – CLIA Medical Director = Dr. Perrotta
- MUST be a <u>computer-entered (written) order</u> for each test, and the test must be medically necessary
- Some tests require informed consent
  - Genetic tests
  - Blood transfusion
  - HIV no longer requires written consent

Technologists CANNOT deviate from policies/procedures without pathologist approval

## **Test Availability**

- Tests needed for urgent care (& many others) are available 24/7
- Tests we don't do are sent to a reference lab far away
- Limited point-of-care testing

## **Testing Capabilities**

 Chemistry & Hematology Automated Core

### • Specialized Testing:

- Flow cytometry
- Cytogenetics/FISH/Microarray
- Molecular (PCR): Many varieties
- Mass spectrometry
- MALDI-TOF Microbiology
- Immunohistochemistry



## **Turnaround Times (TAT)**

- <u>Routine</u>: < 4 hours (usually < 2 hours)</li>
- "<u>STAT</u>": < 1 hour
  - 25-50% tests ordered "STAT"
  - Collected by unit/nurse
  - ED Tnl <30 minutes</p>
- <u>Timed</u>
  - Collected 1 hour before or after time by phlebotomy

### Routine priority for orders usually sufficient

### **Electronic Test Formulary**

### • Comprehensive & Current

- Tests performed at WVUH
- Reference lab tests

### • Includes educational material

- Practice guidelines, algorithms, publications

V	WVUMedicine					
Browse by Name				Van	ne	®# Search
A	В	С	D	E	F	Search
5	Н	I	J	K	L	
1	N T	0 U	P V	Q W	R X	West Virginia University Hospital, Inc. 1 Medical Center Drive
Y	Ζ	#				Morgantown, WV 26506
	CAR	P Cert A Cert A Cert	n and l ificate ificate			Overview West Virginia University Hospitals (WVUH) Laboratories provides comprehensive Clinical Laboratory and Anatomic Pathology Services. We offer an extensive testing menu that assists healthcare providers in diagnosing and treating patients within WVU Healthcare and in the surrounding region. The majority of patient testing is performed in the highly automated, state-of-the-art chemistry and hematology core laboratories located within Ruby Memorial Hospital. More specialized testing is performed on-site in the molecular diagnostics, flow cytometry, cytogenetics, and mass spectrometry laboratories.
P	niver	s-Wes	t Virgii ospital		UH)	The Laboratories are fully accredited by the College of American Pathologists, The Joint Commission, the American Association of Blood Banks and a number of other federal, national and state specialty regulatory bodies. Extensive internal and external quality assurance programs are maintained to assure high-quality patient testing.
	Tes	t List	ollectic			Pathologists are available at all times to assist health care practitioners with unusual or difficult testing situations. The Department of Pathology is staffed by pathologists with training and certification in many studied are Department of Carbology is staffed by pathologists with training and certification in many studied are Department of Carbology is staffed by pathologists with training and certification in many studied are Department of Carbology is staffed by pathologists with training and certification in many studied are Department of Carbology is staffed by pathologists with training and certification in many studied are Department of Carbology is staffed by pathologists with training and certification in many studied are Department of Carbology is staffed by pathologists with training and certification in many studied are Department of Pathology is staffed by pathologists with training and certification in many studied are Department of Pathology is staffed by pathologists with training and certification in many studied are Department of Pathology is staffed by pathologists with training and certification in many studied are Department of Pathology is staffed by pathologists with training and certification in many studied are Department of Pathology is staffed by pathologists with training and certification in many studied are Department of the training are staffed by pathologists with training and certification in many studied are the studied with the training are staffed by pathologists with training are studied by a studied by the studied b
	repar		metelt	anu		specialized areas including Hematology, Microbiology, Transfusion Medicine, Clinical Chemistry, Cytology, Neuropathology, and Forensics. The Department is also responsible for training Pathology residents and clinical laboratory science students.

### http://wvuh.testcatalog.org/

### Mayo Medical Labs is our Primary Reference Lab



### **Test Order Entry**

#### **Priorities & Frequencies**

	TIBODY SCREEN WITH REFLEX TO HCV PCR lay at 1342 Until Specified, Unit Collect	
Priority:	STAT P Routine STAT	
Frequency:	ONE TIME         For:       Image: Occurrences O Hours O Days O Weeks         Starting:       4/26/2015 Image: Today Tomorrow         First       Include Now As Scheduled         Occurrence:       Include Now As Scheduled         First Occurrence:       Totay 1342         Until Specified       Image: There are no scheduled times based on the current order parameters.	
Class: Reference	Unit Collect Phlebotomy Rounds Unit Collect System Default 1. Ruby Lab Manual	
Links: Comments (F6	6): <u>Click to add text</u> Hyperlinks	
	Don't use "Comments"	
🕕 <u>N</u> ext Required	Link Order	



## **Lab Collect Times**



### • <u>AM Draw (0530)</u>

Results available early to mid-morning

### AFTERNOON Draw (1600)

- Results available later afternoon later afternoon

### • NIGHT Draw (2200)

- Results available around midnight
- For discharge labs

## **Best Practice Alerts & Pop-ups**

#### BestPractice Advisory - Orders, Becca

#### Important (1 Advisory)

This test has been performed and resulted as negative within the past 7 days. Alternative etiologies of diarrhea should be considered. Test methods in use at WVUH have high negative predictive value; and, review of internal data has confirmed the low yield of repeat testing for C. difficile within a 7 day period. Last CDIFFTOX=negative on 9/12/2013

BestPractice Advisory - Orders, Becca

#### Important (2 Advisories)

This test has been performed and reported as positive within the past 14 days. Please do NOT continue placing order for C DIFFICILE DETECTION. Current guidelines recommend against testing for cure; and, recurrent disease cannot be confirmed or excluded based upon repeat testing during this time interval. Last CDIFFTOX=POSITIVE on 9/13/2013

#### BestPractice Advisory - Wvuhrxmaster, Colleen

1 Testing for Clostridium difficile is not recommended in this patient due to recent laxative use. Most patients infected with this organism experience diarrhea and do not require laxatives.

# We are sensitive to pop-up fatigue and limit whenever possible

### **Duplicate Test Alerts**

#### • Some tests are ordered more frequently than necessary:

- Physiology: Limit HbA1c every 3 months
- Genetic testing only needed once
- Re-ordering when you don't see a result
- Different teams/providers ordering the same test
- Coordinated effort to decrease to HbA1c duplicate testing
  - Alerts: Appeared more effective when embed previous results
  - Phlebotomy: Combining orders
  - Diabetes care managers

· · · · · · · · · · · · · · · · · · ·	OBIN A1C WITH EST AVG GLU rst occurrence Today at 1430, Syst	· · · · · · · · · · · · · · · · · · ·		_	<u>A</u> ccept	<u>C</u> ancel
Priority:	Routine P Routine STA	T				
Frequency:		ETIME				
	Starting: 11/8/2013 📰 Today	Tomorrow At: 1430				
	First Occurrence: Today 1430					
	Scheduled Times: Hide Schedul	e				
Class:	System Def: Phlebotomy R	ounds Unit Collect System Default				
Reference Links:	1. Ruby Lab Manual					
Comments (F6)	Click to add text					
Last Resulted:	Order #87983059	Component	Value	Units	Flag	
	Ordered: 11/6/13 9:16 AM Resulted: 11/6/13 11:03 AM	1. HEMOGLOBIN A1C	5.0	%		
	Collected: 11/6/13 1:30 AM	2. ESTIMATED AVERAGE GLUCOSE	97	mg/dL		

### **Test Alternatives: Getting the Correct Test**

	🗟 Preference List Search - Bulloo	ck, Sandra			
	HYDROXYVIT	Search	Browse (F4) Preferen	ice List (F5) <u>F</u> acility List (	F6) Database Lookup (F7
	🗹 🦨 During visit 🛛 🗖 🏠 After	visit	Medicatio	ns 🗹 P <u>r</u> ocedures 🛛	☑ <u>O</u> rder Panels
	Code	Name		PrefList	
Right	LAB3041219	VITAMIN D, SERUM (25 HYDROXYVITAMI	N D2 AND D3 BY MS)		FACILITY PROCEDURE F
test 1 <sup>st</sup>	AB536	VITAMIN D: 1,25 HYDROXYVITAMIN D		WVUIPI	FACILITY PROCEDURE F
	Alternative Selection				
		ROXYVITAMIN D: STAT, startii	ng Today at 1507 Unt	il Specified. Coll	ected. This test is
		ents with renal failure and hype			, , , , , , , , , , , , , , , , , , , ,
Real-time		YVITAMIN D test is RARELY indicated for ymptomatic calcium imbalance in absence of		Web Links	ation
Information		ydroxylase or end-organ resistance to 1,25-di			auon.
	For ROUTINE vitamin D test	ing, select the order below.			
Reduce user					
burden	Alternative	Detai	-		Cost
		YDROXYVITAMIN D2 AND D3 BY MS) Routi		5, System Default	0031
	<b></b>				

### **Ordersets & Preference Lists**

- We have too many
- Poorly controlled
- Some labs "autochecked"

	ALL MEALO, Otarting today
LABS	
LABS	
CBC/DIFF	STAT, ONE TIME For 1 Occurrences, Collected
PT/INR	STAT, ONE TIME For 1 Occurrences, Collected
PTT (PARTIAL THROMBOPLASTIN TIME)	STAT, ONE TIME For 1 Occurrences, Collected
BUN	STAT, ONE TIME For 1 Occurrences, Collected
CREATININE	STAT, ONE TIME For 1 Occurrences, Collected
ETHANOL, SERUM	STAT, ONE TIME For 1 Occurrences, Collected
☑ TYPE AND SCREEN	STAT, ONE TIME For 1 Occurrences, Collected, Specimens for type and sceen are only good for three days. Please call blood bank at 74239 to see if there is a current specimen in lab, if so, do not draw this lab and discontinue the order. If over three days, please draw specimen. If you need further instructions, refer to the Laboratory Manual.
URINALYSIS	STAT, ONE TIME For 1 Occurrences, Unit Collect, Urine, This test includes ONLY a MACROSCOPIC urinalysis. A microscopic analysis will NOT be performed.
DRUG SCREEN, HIGH OPIATE CUTOFF, WITHOUT CONFIRMATION, URINE	STAT, ONE TIME For 1 Occurrences, Unit Collect, Urine
VENOUS BLOOD GAS/COOX/LYTES/LAC	Routine, ONE TIME, Starting today For 1 Occurrences, Collected Type of Specimen: Venous
ARTERIAL BLOOD GAS/COOX/LYTES/LAC	STAT, ONE TIME, Starting today For 1 Occurrences, Collected Type of Specimen: Arterial
SERUM PREGNANCY TEST	
HCG, SERUM QUANTITATIVE, PREGNANCY	STAT, ONE TIME, Starting today For 1 Occurrences, Collected, This is a sensitive quantitative test used to diagnose pregnancy, investigate suspected ectopic pregnancy, and to monitor invitro fertilization patients. For tumor marker testing please order LAB3041228 (HCG, SERUM QUANTITATIVE, TUMOR MARKER)

## **Test Result Review**

	Results Review (Last refresh: 5/31/20		1	_			1			(11-11) (11-1	Resize
Patient Summary	🗘 🔁 Back 🛋 Eorward 🛛 🚰 View 👻 🖬 H	ide Tree 🗧 🔁 R <u>e</u> f Range	Load <u>A</u> II	Flo	wsheet 🔛	Graph	Time N	lar <u>k</u> 🙆 <u>R</u> efresh		Lege <u>n</u> d 🚝	<u>O</u> ptio
Chart Review	Search:	Hide data prior to:	9/3/2004	P	Use Date F	lange	Wizard				
Results Review	ALL TOPICS		5		4		3	2		1	j
Synopsis	e-LABORATORY RESULTS		5/30/2011 0816		5/30/2011 1357		5/30/2011 2022	5/31/2011 0032		5/31/2011 0319	
Problem List	HEMATOLOGY-BLOOD	CHEM 1									
Allergies	E CHEMISTRY-BLOOD	SODIUM	140		141			140			
	BLOOD BANK TESTS	POTASSIUM	3.3	!-	3.8	2006		4.0	2156		
History	B. IMMUNOLOGY-BLOOD     B. TUMOR MARKERS	CHLORIDE	115	14	116	1-		118	1*		
Immunizations		CARBON DIOXIDE	16	!-	17	!-		17	!-		
	BESPIBATORY	BUN	55	1-	50	1-		44	1-		
Demographics	B-MICROBIOLOGY	CREATININE	8.10	14	7.45	1*		6.70	1*		
en e	B REFERENCE SPECIMENS	GLUCOSE,NONFAST	107 *		116 *			134 *			
Order Set	B POINT OF CARE TESTS	ANION GAP	10		9			7			
Order Entry	ADIOLOGY/IMAGING	BUN/CREAT RATIO	7	-	7			7			
	B GENERAL DIAGNOSTIC	ESTIMATED GLOME	7*	1-	7*	1-		8*	1-		
Navigators	B CT SCAN	CALCIUM	6.7 *	-	6.7*	-		6.7 *	-		
Meds Review	B- ULTRASOUND	MAGNESIUM	1.2	!-	1.2	!-		1.9	_		
moderion	B NUCLEAR MED	PHOSPHORUS	2.9 *		2.6 *	_		3.4 *			
MAR	■ PET/CT	CARDIAC MARKERS									
more		TROPONIN-I	<b>!!</b> ≏ 0.313 *	11*	0.268 *	1 <b>1</b> *	0.227 *	11 <del>*</del>	_	0.222 *	
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Intake/Output		VANCOMYCIN			7.7	1					
Constant of the second s	- OTHERS										
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Notes	PATIENT NUMBER										
Images Notes	MISC PATIENT INFO										
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	II- Low Critical	<b>!</b> ↓ Low			7	Oth					
	👫 High Critical	! 🕈 High			p	pre	liminary				
	😼 In Process	🔻 Low Off	-Scale		C	cha	inged				

House staff are *critical* in the Post-analytical testing phase

- Results must be retrieved and acted upon
- <u>Critical results ("panic values"</u>) are phoned to you & require *immediate action* (if you are not sure what to do, ask!)

– "<u>Readback</u>" required by JC

 Unexpected/unexplained results may need confirmation

> Let the lab know if you think there is a problem with a result!

## Laboratory Resource Utilization "Testing Wisely"

- Lab testing ~3-5% cost of healthcare
- Routine labs relatively inexpensive per test but costs add up
  - Does every patient need large # daily labs?
  - Option to order daily labs (e.g. "daily x 7 days") has been removed with some exceptions (PT/INRs, troponin)
- Antiquated test removal: No more CK-MB testing for myocardial injury, RBC folate, bleeding times
- Some tests are limited to outpatients & specialists (often referred tests)

## **Blood Utilization**

- Blood use decreasing but is still a major expense and blood resources are a finite
- Blood product use monitored by the Blood
   Utilization Committee
  - Encourage Single RBC Unit Transfusions
- Recognize transfusion reactions
  - Transfusion Manual online
- Hemolytic transfusion reactions are caused by giving the wrong blood to the wrong patient

## **Transfusion Medicine**

- We use apheresis platelets: An adult dose of platelets is "1 dose" (not 2, 3, 6, 10, etc)
- Order irradiated blood products appropriately

   NOT every patient with cancer
- We won't accept mislabeled specimens
- We have policies for emergency blood release
- We have a massive transfusion protocol

## LABORATORY SERVICES

Blood Bank/Transfusion Services

Bone Marrow Processing Laboratory Manual

Contact Us

Clinician Resources

Lab Employee Resources

Lab Manual

Laboratory Policies

Point of Care Testing

Quality and Performance Improvement

Research Protocol Support

Staff Directory

Test Catalog



S

Laboratory Services provides comprehensive laboratory testing for WVU Healthcare patients. The department also serves regional healthcare providers through University Medical Laboratories. A wide variety of routine and specialized tests are performed in the labs – tests that are used to help diagnose disease and guide treatment.

The labs are staffed by professionals trained in laboratory sciences and by pathologists from the WVU Department of Pathology.

## Laboratory Concerns

- Direct to supervisors and/or Medical Directors – We take MD complaints/concerns VERY SERIOUSLY
- Pathology residents and attendings on call 24/7 for both Anatomic & Clinical Pathology
- We are always happy to help with test selection, test interpretation, etc.

## **Autopsy Tid Bits**

Why do we perform autopsies? Who gets an autopsy? When should an autopsy be performed? What needs to be completed prior to autopsy? How to fill out a death certificate?

## **Importance of Autopsies**

- Provides information to families, clinicians, public, etc.
  - Inheritable, preventable, infectious disease
- Establish a cause of death or document clinical suspicions/findings
- Pathology residents *require* 50 autopsies to sit for boards
- Medical student, resident, PA student, and other field education
- Research
- No charge to WVUH hospital patients (yes, FREE)
   If they have ever been seen here



W			
WVUHealthcare			
WEED Hampitals and the versity Head & Association			
Morgantown, WV 26506			
AUTOPSY CONSENT			
NS-034			
CNSTS (R12/11)			
DATE://			
Autopsy Consent for (Name of deceased):			
Date of Birth://	Date of Death:	1	1

I centry that I have the legal right to authorize an autopy and/or dispose of the body of the decedent as next-of-kin according to West. Virginia Statute. The complete autopy report is part of the permanent medical record and must be obtained from the WVUH Medical Records Department. My relationship to the deceased is (PIEASE INITIAL ONLY ONE):

medical power of attorney representative

2) surviving spouse of the deceased

IF THERE IS NO MEDICAL POWER OF ATTORNEY REPRESENTATIVE (N.B. COMMON LAW MARRIAGES ARE NOT RECONGIZED BY WEST VIRGINIA AND SPOUSE IS CONSIDERED NEXT OF KIN EVEN AFTER PROTRACTED LEGAL SEPARATION).

3) child of the deceased over the age of 18

IF THERE IS NO MEDICAL POWER OF ATTORNEY REPRESENTATIVE OR SURVIVING SPOUSE. HOWEVER THE CHILD'S PERMISSION SHALL NOT BE VALID IF ANY OTHER CHILD OF THE DECEASED OVER THE AFE OF 18 OBJECTS PRIOR TO SAID AUTOPSY AND OBJECTION SHALL BE MADE KNOWN IN WRITING TO THE PHYSICIAN WHO IS TO PERFORM THE AUTOPSY.

parent of the deceased

IF THERE IS NO MEDICAL POWER OF ATTORNEY NOR SURVIVING SPOUSE NOR ADULT CHILD OF THE DECEASED.

bealth care surrogate

IF THERE IS NO MEDICAL POWER OF ATTORNEY NOR SURVIVING SPOUSE NOR ADULT CHILD OF THE DECEASED AND ONE IS APPOINTED.

\_\_\_\_\_6) the duly appointed and acting fiduciary of the estate

IF THERE IS NO MEDICAL POWER OF ATTORNEY NOR SURVIVING SPOUSE NOR ADULT CHILD OF THE DECEASED NOR PATENT OF THE DECEASED NOR HEALTH CARE SURROGATE.

\_\_\_\_7) the person, firm, corporation or agency legally responsible for the financial obligation incurred in disposing the body of the deceased.

IF THERE IS NO MEDICAL POWER OF ATTORNEY NOR SURVIVING SPOUSE NOR ADULT CHILD OF THE DECEEASED NOR PARENT OF THE DECEASED NOR HEALTH CARER SURROGATE NOR DULY APPOINTED AND ACTING FIDUCIARY OF THE ESTATE.

IN THE EVENT THAT THE MEDICAL POWER OF ATTORNEY REPRESENTATIVE, THE SPOUSE, CHILD, PARENT OR HEALTH CARE SURROGATE OF THE DECEASED IS MENTALLY INCOMPENENT, THE PERSON AUTHORIZED TO CONSENT TO SUCH AUTOPSY SHALL BE THE NEXT IN THE ORDER OF PRIORITY AS ABOVE DEFINED, BROTHERS AND SISTERS OF THE DECEASED ARE NOT RECOGNIZED SPECIFICALLY IN THE WEST VIRGINIA STATUTE FOR LEGAL AUTHORIZATION OF AN AUTOPSY.

CONTINUED ON NEXT PAGE

Autopsy Consent for (Name of deceased):

In order to verify the cause of death and to aid in the diagnosis and treatment of other persons, I, the undersigned, request and permit the physician (s) authorized by the hospital to perform a (PLEASE INTIAL ONLY ONE):

 1) Complete autopsy
2) Examination limited to (Please specify)
 3) Restrictions (Please specify)

I authorize the presence of such other persons as the physician(s) and their discretion, permission to use the autopsy as an education resource. As to any tissue, body part, fluids or organs ("specimens") removed during or incidental to the autopsy, I authorize the physician(s) and/or WVUH to retain. Preserve and/or dispose for such tissues according to hospital policy for diagnosis, teaching, and/or research with the following exceptions: \_\_\_\_\_\_\_, as they may deem proper.

Name

Address

Tal	nhono	
Ten	epnone	

Signature: \_\_\_\_\_\_ Date/Time: \_\_\_\_\_\_ (Signature of person authorizing the autopsy)

#### WITNESSES

This was signed in my presence (or I have received faxed, telegraphic or verified telephonic or other verbal authorization) after complete disclosure and explanation of this document.

\_\_\_\_\_

Verified telephone consent to AUTOPSY (ch	neck one)	YE\$NO
Signature of person and/or physician Obtaining consent	Pager #	Signature of Witness
Printed name of person obtaining consent	-	Printed name of Witness
		Date: Time:

Instructions: To be valid, this document 1) must be dated, 2) must be signed by the person authorizing autopsy, 3) must be signed by the person and/or physician obtaining permission, AND 4) signed by witness.

#### WEST VIRGINIA DEPARTMENT OF HEALTH AND HUMAN RESOURCES BUREAU FOR PUBLIC HEALTH - VITAL REGISTRATION PHYSICIAN'S/MEDICAL EXAMINER'S CERTIFICATE OF DEATH 350 CAPITOL STREET, ROOM 165, CHARLESTON, WV 25301

													RILE NUMBER
IN PERMANENT BLACK INC	1. DECEDENT'S NAME (First, M	odle, Leet)								2. SEX	3. DATE	OF DEJON AN	enth, Daye Yaway
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PRONOUNCING Physician only	Complete thema 23a-b only when certifying physician is not available at time of death to certify cause of death	Signature an	er 1200 🕨									Allo	ith, Days, Maary
ITEMS 24-26 MUST BE COMPLETED BY, PERSON WHO PRONOLINCES DEA	24. TIME OF DEATH	25. DATE PR	ROWCUNCED	DEAD (Mon	et, Dey, Yber)			ć	28.	WAS CASE REFE	EVALED TO ME	DICAL EXAMIN	ERICORONERT
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FORM VS-002 (Rev. 5/2016)

## **Questions???**

- ANY questions, concerns, issues, regarding autopsy consent forms, family inquiries, death certificates, what should get called into the medical examiner, etc.
- FEEL FREE TO CONTACT THE AUTOPSY SERVICE
  - Morgue: 285-7095 (M-F 7:30a-4:30p)
  - Pathology resident on call (24/7)
  - My office: 293-9789
  - jadeltondo@hsc.wvu.edu

## Please feel free to contact myself or any of the other pathologists

### We look forward to working with you at WVUH

## Thank you and Good Luck!